

eceiving a Cancer Diagnosis is overwhelming. You don't have to face it alone. The CancerCARE program is here to support you.

#### **Call Immediately after a Diagnosis**

then my daughter was diagnosed with lung cancer, the local surgeon wanted remove her entire left lung the next day. CancerCARE suggested surgery at Center of Excellence instead. They were able to remove the tumor, save the lung and help our daughter live a cancer-free life." - John

#### **Benefit Specialized In Dealing With Cancer**

How We Will Help During A Cancer Diagnosis:

Day One Help Personalized Care

- National Resources
- Expert Medical Team

How To Activate Your CancerCARE Benefit:





idditional information about the CancerCARE program, reach out to your in resources representative or visit our website cancercareprogram.com.



## What is CancerCARE?

The CancerCARE Program is a free, fully integrated cancer solution included in YOUR health plan that supports you from the first day of your diagnosis well into the stages of aftercare. CancerCARE coordinates care and benefits for patients with new or existing cancers. Our expert medical team advocates for the best possible care in your community or at a leading national Centers of Excellence location.



#### Day One Help

The day you receive a cancer diagnosis is overwhelming. Our CancerCARE professionals will answer questions about your diagnosis and help you evaluate your treatment options. They will also help maximize your health benefits and minimize your out-of-pocket expenses.

Register online or by phone promptly (within 72 hours) of diagnosis for the highest care impact.



#### **Personalized Care**

Today's cancer treatments vary by cancer type, stage of spread, and the patient's genetic makeup. The most effective care occurs when it is genetically personalized for you. Genetic testing is often not a covered benefit; however, it is fully covered when used for treatment planning with CancerCARE's recommendation.



#### **National Resources**

New treatments are developed and tested at leading cancer centers called Centers of Excellence. Treatment received from your local oncologist is often the best possible, but in some instances, we may suggest new treatments that are only offered at a Center of Excellence when those treatments could be more beneficial to you. Two examples would be Clinical Trials or proven new treatments that have not yet been written and given to community oncologists.



#### **Expert Medical Team**

During your Initial registration call, our highly trained Intake Coordinators will quickly gather your medical and health plan information. When a diagnosis permits, you will be assigned your own personal Oncology Nurse Expert who will answer any questions you have regarding your diagnosis as well as your care options. CancerCARE's entire team of Doctors, Nurses, and Medical Experts is dedicated to being with you throughout your treatment journey.



## 2023 Preventative Care Program

CancerCARE is providing a four-part Preventative Care member education series for 2023. Samples are attached. Each quarter in 2023, CancerCARE will email a Preventative Care Series document to our HR contacts for distribution. CancerCARE's goal is to bring awareness to those cancers that can be detected and treated early with screening, which leads to significantly improved patient outcomes.

## The Preventative Series Stresses the Importance Of:

- 1. Breast Cancer Mammogram Screening.
- 2. Colorectal Cancer Colonoscopy Screening.
- 3. Reproductive Cancer Pap Smear Screening.
- 4. Prostate Cancers PSA Lab Test Screening

#### **Distribution Options:**

To provide clients with distribution flexibility and levels of impact, CancerCARE is offering three distribution options:

- 1. Email Edition: This option is formatted for distribution by email or other electronic means. It will be presented in a vertical format, which can easily be viewed on smart phones and electronic devices.
- 2. Printed Postcard Format, Client Prints: For plans seeking to make a larger impact, printed 6x9 printed copies can be sent to the employee's home or distributed at work. For flexibility, a print-ready version will be attached for clients to use in-office or at local printers.
- 3. Printed Postcard Format, Purchase options: Some health plans may prefer to purchase printed copies from CancerCARE and send them directly for a larger member impact. If you are interested in receiving them in this format, please contact Account Management to make purchase and shipping arrangements.

# Frequently Asked Questions



#### How do I use the Program?

To gain access to our services, register online at CancerCAREprogram.com, or call us at 1-877-640-9610. Once you are registered in our system, a nurse will be assigned to your case and they will help you for the rest of your cancer journey.

## Do I have to pay for CancerCARE?

The CancerCARE Program is an additional service included in the health plan offered by your company. Registration and program features are covered by your health plan. Contact your HR representative for more information.

#### What if I am already being treated for cancer?

You can join CancerCARE at any point during your treatment. Once registered, we are able to collaborate with your local oncologist and give them access to resources they may not have at their facility. We will also review your treatment plan to ensure everything is evidence-based quality care.

#### I don't have cancer, do I still need to register?

Registration is only required if you have been diagnosed with cancer. If you had cancer in the past and are now cancer-free, you can still register as a survivor and we will help you deal with any long-term issues and concerns. Covered dependents can also register for CancerCARE.

